That CAD Girl

I've Installed My Carlson Software — Now What Do I Do?

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Just getting started...? Try these FAQs!

Installing and Registering

FAQ: How do I register my Carlson Software? And what are change keys?

FAQ: Can I install my Carlson desktop software on two computers?

FAQ: What happens if I get a new computer and need to reinstall Carlson?

Tracking my Licenses and Keeping Up to Date

FAQ: That CAD Girl Customer Portal

FAQ: My Maintenance is Current... Where's My Upgrade?

Technical Support

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FAQ: Where do I get support for Carlson Software and how much will it cost me?

FAQ: How can I be sure I'm running the latest build of my Carlson Software?

FAQ: I think I found a bug in my Carlson Software — how can I get it resolved?

Training

FAQ: What options do I have for training on CAD or Carlson Software?

<u>Self-Study Training Manuals: 1) Getting Started: Settings,</u> <u>Setup, Configuration and Points and 2) Field to Finish</u>

FAQ: Am I eligible to attend your Carlson Software webinars for free?

FAQ: Before I buy, can I attend a webinar for free?

FAQ: Does That CAD Girl training qualify for PDH/CEU/continuing education credit?

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